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Adjusters International

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126 Business Park Drive
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To whom it may concern:

This letter is to state that the Seneca Nation of Indians is pleased with the high degree of professionalism shown by the staff that assisted our office for a post emergency damage assessment in the summer of 2009. Their assistance came as a tremendous relief after the flood waters has receded and post event damage assessments had to be processed. The information shared with our office on what could or could not be included in our assessment came at a time when mistakes were not allowable. The specifics that came about from those meetings over the course of a few months have been extremely helpful as our department continues to grow and develop a system of procedures to follow in the future.

As our office moves forward the dedicated staff of Adjusters International has reached out to our office to follow up on any needs that our office may be faced with in the future. The level of services they can provide to assist us in putting into place a better system of pre-event valuation of our own facilities and infrastructure is a feature we are examining very closely. We continue to have an open dialog with their office to see how we can benefit from their high degree of expertise in the field of disaster recovery.

Grateful for their service,

Michael Gates, Emergency Manager
Seneca Nation of Indians